

CITY OF EUREKA
ePayment of your
Water and Sewer Bill

You can now pay your City of Eureka water and sewer bill online!!!

Customers should log on to the City's website: www.ci.eureka.ca.gov and select the **Online Utility Bill Payments** button under City Resources on the left side of the homepage.

Create an account using your email address as your login.

Once the account has been created, you will receive an email from the online payment system assigning a random password to your account.

You can change the password on the account to something more meaningful to you at any point after the account has been created by accessing the [Member Profile](#) or the [Member Info](#) tab.

The first time you access your account after being assigned a password, you will be required to enter the following 2 pieces of information:

- 1.) Your utility billing **account number(s)** exactly as it is shown on your bill (including dashes). The format of the account number is 9999-999999-99
- 2.) The **amount of the last payment** made on the account. If you have just opened your utility billing account and have not made any payments on the account yet, enter 0.00.

Note: If you have multiple utility accounts with the City of Eureka, you can add as many of these accounts as you want to your online payment profile by entering the above 2 pieces of information about each account.

Once you've added your account(s) to your login, you will be able to see information about your account including:

- the type of service on the account
- the billing and payment history
- a comparison of the last 2 years of consumption history

You will also be able to send an email to the City regarding your account and make payments on your account using a credit card.

If you have further questions regarding your account, please leave a message for the City of Eureka Water Dept. at (707) 441-4267 and a representative will return your call.